



National College

(Autonomous)

College with Potential for Excellence
Nationally Re-accredited at 'A+' Grade by NAAC
A Unit of Dr.V. Krishnamurthy Educational Foundation



Tiruchy - Dindigul Road, Karumandapam, Tiruchirappalli - 620 001

Grievance Redressal Cell

Date: 25/06/2019

Venue: Principal's Chamber

Minutes of the Meeting

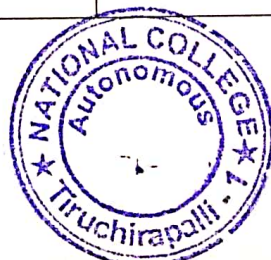
The Grievance Redressal Cell strives to provide redressal to the students at the earliest. The canteen has been shifted to a new spacious place on the northern side of the compass. New water coolers have to be installed in various places with RO facility, replacing the damaged ones. Steps have to be taken to shift the NCC offices to rooms newly constructed near the canteen so that the NCC officers can conduct their roll call and parades without any hindrance. The Office of the Controller of Examination has to carry out changes requested by the students in mark statements and issue fresh mark statements at the earliest.

The following points were taken up for discussion:

- 1.) To increase the space for two-wheeler parking as their number has increased. Students complain of haphazard parking and congestion during the beginning of work and at the closing time.
- 2.) To improve the quality of the food items served in the college canteen and offer more variety to satisfy the taste buds of the students.
- 3.) To suggest to the management to replace the old air conditioners in the Maths Computer Lab as it gets unbearably warm and humid, especially during summer.
- 4.) To install LED bulbs in some of the classrooms to improve the lighting quality.
- 5.) To explore the possibility of the hostel students spending extended hours in the library in the evenings.
- 6.) To request the Heads of the Department to plan well in advance field trips, internship, training programmes and educational tours to avoid last minute dropout by students owing to financial problems.

The following members were present:

S. No	Name	Designation	Department	Signature
1	Dr. R. Sundararaman	Principal		
2	Dr.S. Indira	Member	Associate Professor Department of Chemistry	 25/6/19
3	Dr.D.Muthuramakrishnan	Member	Associate Professor Department of Mathematics	 25/6/19
4	Dr. M.S.Mohamed Jaabir	Member	Assistant Professor Department of Biotechnology	 25/6/19





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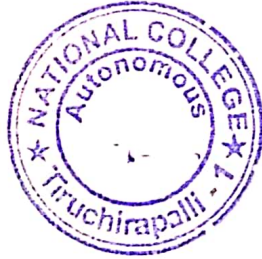
Grievance Redressal Cell

Action Taken Report

The closing meeting was held on 28/03/2020 in the Principal's Chamber.

The following actions were taken based on the recommendations given by the members of the cell.

1. The canteen was shifted to an airy and spacious new building on the northern side of the campus.
2. Neatly paved space was created for the parking of two wheelers and four wheelers.
3. New air conditioners were installed in the Maths Computer Lab.
4. It has been decided to install only LED bulbs as replacement for the old CFL bulbs to improve the lighting quality.
5. The library hours were extended for the benefit of all students.
6. The office of the Controller of Examination was prompt in solving all issues related to mark statement entries.
7. There was no complaint regarding scholarships.




Principal
PRINCIPAL
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Tiruchirappalli-620 001.